

Here to Help:

Virtual Resource Fair for Fort Bend Residents

MESSAGE FROM COUNTY JUDGE KP GEORGE

- Status update on how and when the County will resume normal operations
 - Local Order
- Re-opening local businesses
 - Governor’s Order from May 1 through May 15
 - “Retail To Go”
 - 25% capacity for libraries, malls, movie theaters, museums, and restaurants
 - Continue to avoid social gatherings outside your household
 - People over the age of 65 are strongly encourage to stay home as much as possible
 - Continue to practice social distancing and hygiene protocols

FORMAT

- Each department will have up to 4 minutes to discuss what services are available to support residents during the COVID-19 pandemic. **If you don't need 4 minutes, it's okay!**
- There will be a Q&A in the comments. Listeners can pose their question in general or to a specific agency.
- After the presentations, Judge George will read the question and the presenters can respond to the question.
- The slides will be off-screen during the presentation, and afterward we will post them in the Facebook comments and on the County website. Please use them for reference. 😊
- Thank you!

HEALTH & HUMAN SERVICES

2 Drive-Thru Testing Sites in the County

- Each site can test 200 people/day
- Scheduling appointment is easy!
 - Online www.fbchealth.org
 - Call (281) 238-2363
- More testing sites will launch soon



Testing Process
COVID-19



- 1. COMPLETE CONSULTATION**
Go to www.fbchealth.org to schedule online and a representative will contact you. Call 281-238-2363 if you do not have internet.

- 2. PROCEED TO TESTING FACILITY**
Proceed to testing facility at your scheduled time. Bring your photo ID and other information as requested. You will need your testing site access code. If you don't have a code you will not be tested.



HEALTH & HUMAN SERVICES

Preventive Measures to Slow the Spread of COVID-19

- Clean your hands often!
 - Use soap and water for 20 secs
 - Use hand sanitizer that contains at least 60% alcohol
 - Avoid touching your eyes, nose, and mouth with unwashed hands
- Stay home as much as possible, especially if you are sick!
 - Practice social distance
- Wear a face covering when in public spaces and social distance is difficult to maintain



Face Covering Do's and Don'ts:

DO:



- ✓ Make sure you can breathe through it
- ✓ Wear it whenever going out in public
- ✓ Make sure it covers your nose and mouth
- ✓ Wash after using

DON'T:

- ✗ Use if under two years old
- ✗ Use surgical masks or other PPE intended for healthcare workers



[cdc.gov/coronavirus](https://www.cdc.gov/coronavirus)

ACCESSHEALTH



- Integrated Care, 5 medical sites and 11 WIC sites
- Everyone is eligible –insured, uninsured and underinsured
- Sliding fees scale - \$10-\$40

ACCESSHEALTH



AccessHealth is Here for You

NOW OFFERING TELEHEALTH & TELETHERAPY

Access counseling and
medical services from the
comfort of your home.



Visit www.myaccesshealth.org for more information

- On-site or virtual telehealth appointments for adults and children, women's health, counseling and nutrition
- Emergency Dental Services

ACCESSHEALTH



- Food Drives
- Free COVID Testing in partnership with County – go to www.fbchealth.org to schedule online and receive a call back or call 281-238-2363

THE ARC OF FORT BEND COUNTY



MISSION STATEMENT

The Arc of Fort Bend County ensures opportunities for people with intellectual and developmental disabilities to maximize their quality of life within our community.



THE ARC OF FORT BEND COUNTY

Special Education Advocacy Videos in 5 languages:

<https://arcoffortbend.org/tools-for-the-parent-advocate/>

Info and Resources Contacts:

Website: arcoffortbend.org

Phone: 281-494-5959

Email: info@arcoffortbend.org

Facebook: @TheArcOfFortBend

You Tube: [The Arc of Ft. Bend County](#)

BOYS & GIRLS CLUB

COVID-19 Response Efforts

**BGC Drive Thru Food Pantry @
Richmond-Rosenberg Boys & Girls Club**
1800 James L Pink Rd, Richmond, TX 77469
Every Tuesday 3- 5 PM & Friday 4-6 PM

BGC Family Wellness Check-Ins
BGC Staff are calling our families and making
direct referrals to community resources.

BGC Virtual Club Experience
BGC programs offered virtually to our members
to engage them in academic supports, healthy
lifestyles, mentoring, character building, and
workforce readiness.

BGC On Demand Club Experience
BGC program videos on our BGC YouTube
Channel and at www.bgcgh.org in all of our
program focus areas.

Check out bgcgh.org for
updates on our
COVID-19 Response.



BOYS & GIRLS CLUBS
OF GREATER HOUSTON

(713) 868-3426

www.bgcgh.org

BOYS & GIRLS CLUB



BOYS & GIRLS CLUBS
OF GREATER HOUSTON

BGC Summer Learning Programs

(713) 868-3426

Pending Gov. Abbott's Open Texas Phase 2

Programs will be SAFE & FUN, focused on academic supports, STEAM, social and emotional skill development, physical activity, and workforce readiness.

Check out bgcgh.org for status on opening dates of all of our clubs.

Fort Bend Club

Post Oak/Ridgemont community and beyond
5525 Hobby St, Houston, TX 77053

(281) 438-4720

ajohnson@bgcgh.org

Stafford Club

Serving the Stafford community and beyond
3110 5th St, Stafford, TX 77477

(832) 471-2588

tbrown@bgcgh.org

Richmond-Rosenberg Boys & Girls Club

Serving the North Richmond community and beyond

1800 James L Pink Rd, Richmond, TX 77469

(281) 232-7599

bmouton@bgcgh.org

Mission Bend Club – NEW Summer 2020!!!

Serving the Mission Bend/Mission Glen community and beyond

8709 Addicks Clodine Rd, Houston, TX 77083

(832) 689-8239

missionbend@bgcgh.org

CLINICAL HEALTH SERVICES IS OPEN!!!



IMMUNIZATIONS

- Services by appointment only
- Current location open: Missouri City
- Appointments: (281) 342-6414



HIV/STD SCREENING

- Services by Appointment Only
- Current location open: Missouri City
- Appointments: (832) 520-6635



TUBERCULOSIS PROGRAM

- Services by appointment only
- TB screening for work/school/immigration ON HOLD until further notice
- STD treatment services ON HOLD until further notice
- Questions: (281) 342-6414

FBC HOMELAND SECURITY & EMERGENCY MANAGEMENT

- **The Philosophy of Emergency Management**
 - **All Disasters begin and end at the local level**
 - **Local officials are in charge of response and recovery activities**
 - **State, Federal, and non-governmental Organizations resources support all local efforts when needs exceed local capabilities**



FBC HOMELAND SECURITY & EMERGENCY MANAGEMENT



- Preparedness for COVID (or any disaster) requires active participation from all
 - Talk to friends and family about disasters so all your neighbors are aware incase of changes
 - Ask about emergency planning outside the home
 - Make sure those in charge in the community or your home have a plan
- Have a responsibility to participate in community preparedness
 - Participate on local collaborative
 - Identify and integrate appropriate resources into your own plans
 - Ensure that facilities, staff, and customers served are prepared



FBC HOMELAND SECURITY & EMERGENCY MANAGEMENT

Community Preparedness: Roles and Responsibilities

- Key priority in lessening the impact of all disasters
- Critical that all community members take steps to prepare for any disasters and listen to the information coming from the Judge and the EOC.
- Effective when addresses unique attributes of community and engages whole community



FBC HOMELAND SECURITY & EMERGENCY MANAGEMENT

- There are two ways to register to receive emergency warnings if you live, work, or visit Fort Bend County:
- **Register online** for alerts: <https://member.everbridge.net/index/453003085616997#/login> to register, manage your profile, add locations, or maintain your account.
- **Sign up by texting:** Text “FBCALERT” to 888777 to sign up via text-message. You can always finish your profile online later.
- **When does FBC send alerts?**
 - The office of Homeland Security & Emergency Management sends alerts when a threat or hazard poses a danger to communities in Fort Bend County.
- **Who runs the FBC Alert system?**
 - The Fort Bend County Office of Homeland Security & Emergency Management runs FBC Alert. The system is voluntary and users may opt-in or out at any time.
- **Where can I get more info?**
 - <http://fbcoem.org/fbc-alert/>

LIBRARY

- Visit www.fortbend.lib.tx.us
- COMING SOON: Residents of Fort Bend County can register for an e-Card online to borrow online e-media and access electronic research resources and databases.
- Online resources available with a standard library card or an e-Card include:
 - Borrow eBooks, audiobooks, digital magazines, music, movies, and TV shows.
 - Databases including homework help, computer and career resources, learn a new language, hobby, craft, and home improvement reference centers, and more!
- Access a variety of youth videos including story time, songs, crafts, and STEAM activities.
- Attend virtual programs during the Summer Reading Challenge.
- Books and More Curbside service may be reinstated when staff are allowed back into the building (*date to be announced*).
- Follow us on social media:
 - Facebook: www.facebook.com/FortBendCountyLibraries
 - Instagram: www.instagram.com/fbclibraries
 - YouTube: www.youtube.com/user/FtBendCoLibraries

LONE STAR LEGAL AID

Lone Star Legal Aid is the fourth largest service provider of free legal aid in the United States. LSLA operates 14 regional offices, which cover one-third of the state, including 72 counties in the Eastern and Gulf Coast Regions of Texas. LSLA is the region's only full service legal aid provider. Lone Star Legal Aid's newest regional office is located in Fort Bend County.

WHO CAN RECEIVE HELP:

1. Your legal problem is a civil issue
2. You live within one of the following counties:
**Austin, Colorado,
Fayette, Fort Bend,
Washington**
3. You are low-income and meet income qualifications.

HOW TO APPLY:

1. By phone: **832-913-7200**
2. In person at our office:
**212 South 2nd Street
Richmond, Texas 77469**
3. Online: **www.lonestarlegal.org**

Lone Star Legal Aid's mission is to protect and advance the civil legal rights of the millions of Texans living in poverty by providing free advocacy, legal representation, and community education that ensures equal access to justice.



LONE STAR LEGAL AID OFFERS SERVICES IN THE FOLLOWING AREAS:

CIVIL RIGHTS	FEDERAL TAXES
DISASTER RELIEF	INCOME MAINTENANCE
DIVORCE / CUSTODY	LANDLORD / TENANT
DOMESTIC VIOLENCE	SEXUAL ASSAULT
ELDER LAW	CONSUMER
EMPLOYMENT	VETERAN'S BENEFITS
ESTATE PLANING	EDUCATION

Contact LSLA today to find out if you are eligible.

(800) 733-8394

www.LoneStarLegal.org



PUBLIC TRANSPORTATION

The health and safety of our passengers is vital to Fort Bend Transit, therefore we are continuing to take preventative measures and disinfecting vehicles daily.

SERVICE: Demand Response and services to the Texas Medical Center are in operation with reduced seating capacity by 50% per bus to minimize crowding and in support of social distancing. Currently, our Greenway and Galleria commuter routes are not in operation.

FARE: As of April 6, 2020, all fares have been waived until further notice.

COMMUNITY INVOLVEMENT: On April 27th Fort Bend Transit began assisting Fort Bend Seniors Meals on Wheels program with delivering meals to senior citizens. Fort Bend Transit will assist Fort Bend Seniors on Monday and Thursday for at least the next three weeks.

On April 15th, the Meal Bus pilot program launched. The food distribution program delivers meals from Second Mile Mission Center to families at the Avana Sugar Land Apartments. Plans are currently being made to continue the service weekly. Commissioner DeMerchant is looking forward to expanding the program to additional Precinct 4 apartment communities with similar needs. The Meal Bus is a collaborative project with the help from Los Jewels Foundation, a local non-profit organization, Commissioner Ken R. DeMerchant and Fort Bend Transit.

Fort Bend Transit is proud to serve the needs of our citizens during these difficult times. Our continued goal is to connect the communities located within Fort Bend County with their transportation needs.

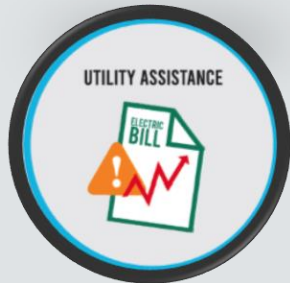


SOCIAL SERVICES

AVAILABLE MODIFIED SERVICES



- RENT/ MORTGAGE ASSISTANCE
- UTILITY ASSISTANCE
- FOOD VOUCHERS
- CHILD CARE ASSISTANCE



- PROJECT 1800:
Wellness phone calls to senior citizens
- ADOPT A FAMILY FORT BEND:
Sponsor a family to help them meet their basic needs



CONTACT:

Request services online: fbchhs.org/social-services/request-services

Call our office: Rosenberg @ 281-238-3502

Missouri City @ 281-403-8050

TAX OFFICE

- **AUTOMOBILE TRANSACTIONS**

- Governor Abbott extended deadlines for renewing auto registration, disability placards, and title transfers
 - Law enforcement will not issue citations for expired registration or placards
 - No penalties for late title transfers
 - Effective for 60 days after Governor Abbott lifts disaster declaration
- **Contact-free alternatives:**
 - Renew auto registration online at renew.txdmv.gov
 - Submit documents by mail or in the drop box at one of our six locations
 - Thick packages should be mailed or placed in the Richmond drop box in the drive thru
 - Do not submit cash by mail or the drop box

TAX OFFICE

- **PROPERTY TAX TRANSACTIONS**

- Payment plan grace period ends May 31, 2020
- Third installment for Quarter Pay due May 31, 2020 (Over 65, Disabled Persons, Disabled Vets)
- **Contact-free alternatives:**
 - Pay property taxes online at www.fortbendcountytexas.gov/services/paypropertytaxes
 - No fee if paying by eCheck
 - Beer and liquor renewals by mail or drop box
 - Submit documents by mail or in the drop box at one of our six locations
 - Do not submit cash by mail or the drop box

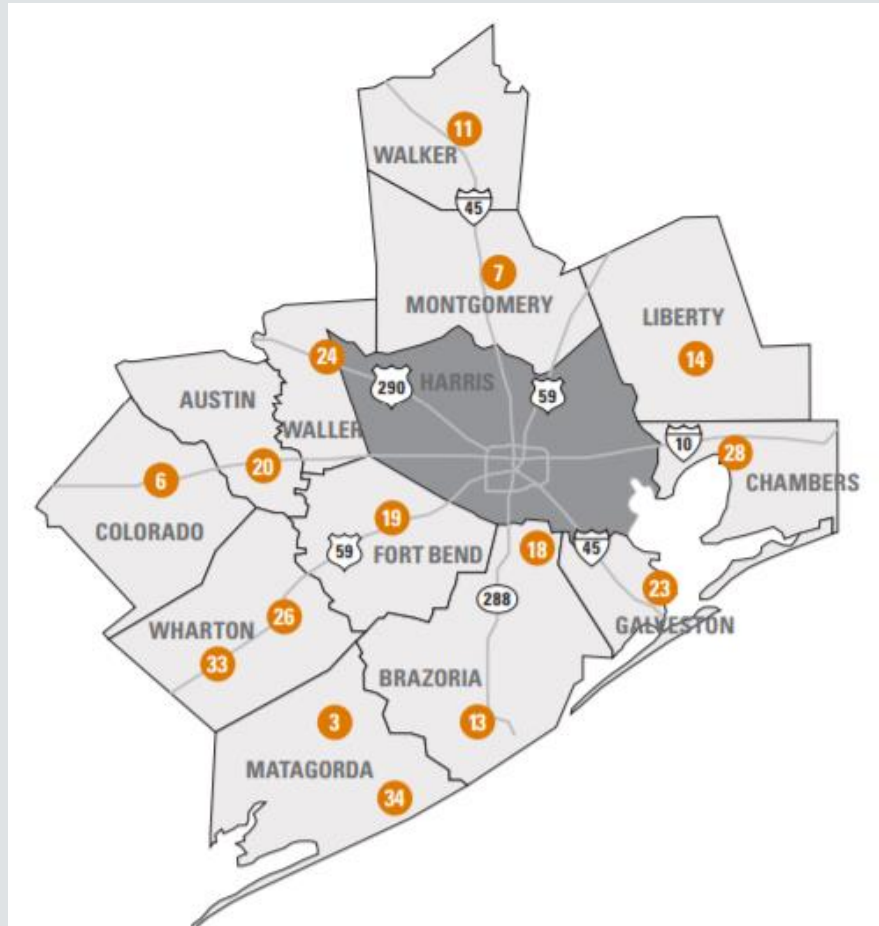
FORT BEND CENTRAL APPRAISAL DISTRICT (FBCAD)

- **Deadline for protesting property values is May 15, or 30 days after the notice was mailed**
 - Deadline is indicated on the Notice of Appraised Value
- **Deadline for filing business personal property renditions has been automatically extended to May 15**
- **E-Services at www.fbcad.org:**
 - Protesting property values
 - Uploading renditions
 - Commercial and Residential Inventory Upload
 - Submitting exemption applications
 - Homestead
 - Over 65
 - Disabled Persons and Disabled Veterans/Surviving Spouses
- **Contact FBCAD:**
 - Phone: 281-344-8623
 - Email: info@fbcad.org

TAX OFFICE

- **Contact Us for Latest Updates:**
 - **Web:** www.fortbendcountytexas.gov/taxoffice for COVID-19 FAQs
 - **By Phone:** 281-341-3710
 - **Via Email:** FBCTaxInfo@fortbendcountytexas.gov
 - **Like/Follow Us:**
 - **Facebook:** www.facebook.com/fortbendcountytaxoffice
 - **Instagram:** www.instagram.com/fortbendcountytaxoffice
 - **Twitter:** www.twitter.com/ftbendcntytax

WORKFORCE SOLUTIONS



A proud partner of the [americanjobcenter](#) network

EMPLOYER DRIVEN and **PEOPLE** POWERED

WORKFORCE SOLUTIONS- ROSENBERG

HOW WE HELP


- **Job Search Assistance**
- **Job Fairs and Hiring Events**
- **Veteran Services**
- **Employer Listings and Referrals**
- **Career Exploration and Planning**
- **Education Scholarships and Financial Aid**
- **Adult Education**
- **Vocational Rehabilitation**
- **Resume and Interviewing Workshops**
- **Community Resources**
- **Childcare Subsidies**



Traci Nolen
Manager
Workforce Solutions – Rosenberg
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Traci.nolen@wrksolutions.com
www.wrksolutions.com

WORKFORCE SOLUTIONS

Serving Fort Bend County during COVID-19

- Back to Work- providing re-employment assistance to UI claimants remotely
- Connect Essential Workers with Quality Childcare
- JOBS NOW 
- New Partnership:
Fort Bend County Career Connectors – Virtual Job Club for unemployed professionals in transition during COVID 19

Temporary Change to Customer Service

To mitigate the further spread of coronavirus (COVID-19), **we are providing all services remotely**. Connect Monday-Friday, 8 a.m – 5 p.m.

If you need to file for unemployment benefits, contact the Texas Workforce Commission at ui.texasworkforce.org or 800-939-6631.



YMCA OF GREATER HOUSTON

During this time of great change and uncertainty, the Y is focused on the following:

- **Serve** the critical needs of our community today and for as long as needed to defeat the Coronavirus. This will include replacing our afterschool childcare in the schools with full day childcare in our centers, first for essential workers and then for others as our city goes back to work.
- **Redefine** what it means to be a member and retain as many of our members as possible with virtual experiences, new pricing and a new value proposition that is not reliant on facility access.
- **Reimagine** how our facilities will be used post pandemic and how we will deliver programs going forward.

Serving Critical Needs:

- **Child Care for Essential Personnel** at 19 sites across the Houston area in collaboration with hospital and community partners
- **Food Distribution** serving over 160,000 individuals to date
- **Supportive Services for Vulnerable Populations** including check-in calls to senior citizens and opportunities for teens
- **Virtual Experiences** with live and on-demand classes and activities to keep our community engaged and active

YMCA OF GREATER HOUSTON

OUR WORK IN FORT BEND:

Childcare for Essential Personnel – serving youth ages 5-12

- Fort Bend Family YMCA
- Mark A. Chapman YMCA at Katy Main Street

Food Distribution Sites – partnership with Houston Food Bank and Brighter Bites

- Four Corners serving 600-700 people per week
 - 10 am – 12 noon at Four Corners Recreation Center

FOR MORE INFORMATION VISIT WWW.YMCAHOUSTON.ORG